



WATERPROOF ELITECORE™ SPC VINYL

**50-YEAR LIMITED RESIDENTIAL WARRANTY
10-YEAR LIMITED LIGHT COMMERCIAL WARRANTY**

IMPORTANT NOTICE

This is a limited material warranty. It does not insure the building or installation and does not make any room, wall, subfloor, or surrounding property waterproof. Coverage is subject to the eligibility, installation, maintenance, documentation, exclusions, claim procedures, and prorated remedy terms stated in this document.

QUALITY FIRST. TIMELESS DESIGN.

Effective for qualifying purchases made on or after August 13, 2026.

Warranty terms in effect on the original retail purchase date apply unless applicable law requires otherwise.

1. WARRANTY OVERVIEW

This limited warranty applies to new, first-quality Zolana Surfaces ELITECORE™ rigid-core SPC flooring purchased from an authorized dealer for an eligible indoor installation. Coverage begins on the original retail purchase date shown on the dated sales invoice unless applicable law requires a different commencement date.

Who is protected

Residential coverage is for the original retail purchaser while that purchaser owns and occupies the residence where the floor was first installed. Light-commercial coverage is for the original purchasing business at the original installation site. Coverage is not transferable except where applicable law provides otherwise.

Coverage periods

Application	Limited coverage
Residential	50 years
Light commercial	10 years

A stated warranty term is not a promise that the flooring will remain visually unchanged for the entire period. Ordinary aging, changes in sheen, minor surface marks, routine traffic patterns, and normal wear are not manufacturing defects.

Conditions of coverage

- The product must be used only for its intended flooring application in a dry, enclosed, climate-controlled building unless a current Zolana document expressly approves another use.
- Installation, use, care, and maintenance must follow the Zolana instructions in effect for the product and applicable building practices.
- Visible concerns must be reported before the affected planks are installed. Continuing to install material that a reasonable installer could identify as questionable may void coverage for that visible condition.
- The claimant must retain proof of purchase and, when reasonably available, product labels, installation records, jobsite testing, and sufficient material or photographs to permit evaluation.
- No product registration is required to obtain warranty rights. Proof of the qualifying purchase is required.
- This warranty covers the flooring material itself unless nonwaivable law requires a broader remedy.

DEALER AND INSTALLER RESPONSIBILITY

Dealers, salespersons, installers, contractors, designers, architects, builders, inspectors, and other third parties are not authorized to expand, modify, waive, interpret, approve, or deny this warranty on behalf of Zolana Surfaces. Only written authorization from Zolana Surfaces may alter a claim remedy, except where applicable law provides otherwise.

2. WHAT THE LIMITED WARRANTY COVERS

- Manufacturing integrity: in its original unused condition, the flooring will be free from covered defects in materials or manufacturing workmanship that cause a substantial failure to conform to Zolana product specifications.
- Structural performance: under normal approved use, the plank structure will not delaminate or materially lose integrity because of a covered manufacturing defect.
- Finish wear-through: the decorative layer will not wear completely through from ordinary foot traffic during the applicable warranty term, subject to the measurement standard and exclusions in this document.
- Locking system: when installed on a compliant substrate with the required expansion space, factory locking joints will remain engaged under normal use unless the condition results from installation, subfloor movement, excessive load, damage, or another excluded cause.
- Topical-water resistance: ordinary household spills and routine topical moisture will not materially damage the flooring structure when cleaned promptly and when installation requirements have been satisfied.
- Pet-stain resistance: urine, feces, or vomit from domestic cats or dogs will resist permanent staining when removed promptly and not allowed to remain on the surface or at joints for more than 24 hours.

For a finish wear-through claim, the decorative layer must be completely worn away in a continuous area of at least one square inch and be visible from a normal standing position. Scratches, scuffs, micro-abrasion, reduced gloss, surface dulling, edge wear, texture change, or loss of topical coating without exposure of the decorative layer are not wear-through.

3. DEFINITIONS AND MEASUREMENT STANDARDS

Manufacturing defect

A “manufacturing defect” is a substantial departure from published product specifications that existed when the flooring left manufacturing control and that materially affects the product’s covered function. Natural or intentional variation, normal tolerances, minor cosmetic differences, ordinary wear, installation conditions, site conditions, or damage after manufacture are not manufacturing defects.

Original purchaser

The person or business identified on the original dated retail invoice for the qualifying product. A tenant, later owner, transferee, installer, contractor, or other third party does not become the original purchaser merely by possessing or using the flooring.

Normal residential use

Typical indoor use in a private residence that is continuously maintained within the temperature, humidity, moisture, and environmental limits stated in the current product instructions.

Light commercial use

Indoor use in approved business areas that experience light to moderate pedestrian traffic and that do not involve industrial traffic, pallet jacks, forklifts, heavy rolling loads, commercial kitchen conditions, gymnasium use, or other excluded environments.

Verified affected area

Only the quantity of installed flooring that Zolana Surfaces, or a qualified independent inspector acting for Zolana Surfaces, reasonably confirms to contain a covered defect. Unaffected flooring, cosmetic preference, adjoining rooms, attic stock, anticipated overage, and replacement waste are not automatically included.

Pre-install culling and normal waste

Installers are expected to inspect and select planks during installation. Minor pre-install visual concerns that can reasonably be culled within the customary cutting and selection allowance for the project are not compensable. This culling rule does not convert a later verified latent manufacturing defect into installation waste.

Evidence standard

A claim decision may consider the product condition, pattern and location of the issue, installation method, subfloor condition, moisture and environmental data, photographs, retained samples, testing, and other reasonably relevant information. A third-party inspector gathers facts and does not have authority to promise or approve a warranty remedy.

IMPORTANT

A warranty claim requires evidence of a covered defect. The existence of a visible condition, by itself, does not establish that the condition was caused by manufacturing.

4. WATERPROOF PERFORMANCE - IMPORTANT LIMITS

“Waterproof” describes the flooring product’s resistance to ordinary topical water exposure. It does not make the room, substrate, walls, building envelope, cabinets, furnishings, or personal property waterproof, and it is not a substitute for a moisture-control system.

- Water entering from below, around the perimeter, through walls, through penetrations, or through joints is not covered.
- Flooding, hydrostatic pressure, sewer backups, plumbing failures, appliance leaks, irrigation, storms, groundwater, and prolonged standing water are excluded.
- Mold, mildew, odor, microbial growth, rot, and damage to the subfloor, structure, walls, cabinets, or other property are excluded.
- Water trapped under the floor must be addressed promptly and the source must be corrected before replacement flooring is installed.
- Edge lift, flare, swelling, distortion, or separation caused by vapor pressure, excessive concrete moisture, alkalinity, moisture migration, or site moisture is excluded.
- No representation that the flooring is waterproof should be interpreted as coverage for consequential water damage to other property.

MOISTURE TESTING REQUIRED

Concrete and other moisture-sensitive substrates must be tested and documented before installation. Use a vapor retarder or other moisture-control system whenever required by the current Zolana installation instructions, substrate manufacturer, local conditions, or applicable industry standards.

5. INSTALLATION REQUIREMENTS

Installation is acceptance of the product's visible appearance and condition. Each carton and plank must be inspected in adequate lighting before and during installation. Do not install material with visible damage, incorrect color, obvious milling or locking problems, or any condition that could reasonably be identified before installation.

- The substrate must be clean, dry, smooth, flat, stable, structurally sound, and suitable for a floating rigid-core floor.
- Correct high spots, low spots, voids, deflection, loose panels, cracked or unstable areas, and unsuitable patching before installation.
- Unless the current product instructions are stricter, floor flatness should not vary more than 3/16 inch over 10 feet or 1/4 inch over 6 feet.
- Floating flooring must not be trapped or pinned under cabinets, islands, permanent partitions, built-ins, heavy fixed objects, or fasteners that restrict movement.
- Maintain required perimeter and interior expansion space and use transition moldings where required by room size, doorway configuration, direction changes, or adjoining surfaces.
- Undercut jambs and casings while preserving movement space. Do not fasten trim, cabinetry, or other objects through the floating flooring.
- Use only installation methods, underlayments, adhesives, fasteners, patching products, and accessories permitted by the current Zolana instructions. Damage caused by incompatible materials or methods is excluded.
- Comply with applicable building codes and with instructions for substrate moisture, alkalinity, temperature, and relative humidity.

Radiant heat

Radiant heat is permitted only for a Zolana product identified as compatible and only when the heating system, substrate, temperature, and installation method comply with the current product instructions and the heating-system manufacturer's requirements.

- The heat source must be embedded or otherwise separated from the flooring as required by the current installation guide. Unapproved loose electric mats or surface heating elements directly beneath the flooring are excluded.
- The heating system must use controlled, gradual temperature changes. Unless a lower limit is stated in the product instructions, floor-surface temperature must not exceed 85°F (29°C).
- Turn the system off or reduce it as required before, during, and immediately after installation, then return to normal operation gradually.
- New concrete or gypcrete radiant systems must be operated and moisture-tested before installation as required by the substrate and heating-system instructions.
- Damage caused by overheating, rapid thermal cycling, thermostat failure, hot spots, improper system design, or an incompatible radiant system is excluded.

Non-flooring and exterior uses

Exterior installations, showers, ceilings, walls, countertops, furniture, vehicles, recreational vehicles, unconditioned structures, saunas, steam rooms, and other nontraditional applications are excluded unless Zolana Surfaces gives written product-specific approval before installation.

6. LIGHT COMMERCIAL APPLICATIONS

Light-commercial coverage applies only to approved areas that are properly installed, maintained, and operated within the flooring's environmental and traffic limits. The chart below gives examples, not an exhaustive list. When intended use is uncertain, obtain written approval from Zolana Surfaces before purchase and installation.

Building type	Examples	Recommended areas
Healthcare	Medical clinics, retirement or assisted-living facilities, doctors' offices	Patient rooms, corridors, waiting areas, lobbies, cafeterias; excluding clean rooms and treatment areas with specialized chemical or rolling-load demands
Corporate	Banks and professional offices, including law, accounting, design, and consulting offices	Offices, hallways, lobbies, reception areas, conference rooms, break rooms, restrooms
Retail	Boutiques, galleries, bookstores, gift shops, jewelry stores, salons, barber shops, small coffee shops	Sales areas, dressing rooms, common areas; excluding heavy-stock, warehouse, supermarket, loading, or pallet-jack areas
Multi-family	Apartments, condominiums, military or similar housing	Dwelling units, corridors, common rooms; excluding mechanical and service areas
Hospitality	Hotels, motels, limited-service restaurants	Guest rooms, corridors, lobbies, common areas; excluding commercial kitchens and back-of-house heavy service zones
Education	Daycare, preschool, schools, colleges, libraries	Classrooms, dormitories, common areas, cafeterias, auditoriums; excluding gymnasiums and high-impact athletic areas

HEAVY COMMERCIAL / INDUSTRIAL USE EXCLUDED

Wholesale supermarkets, industrial warehouses, distribution centers, loading areas, manufacturing areas, commercial kitchens, gymnasiums, heavy healthcare equipment zones, forklift or pallet-jack traffic, concentrated rolling loads, and similar heavy-use environments are not covered under the light-commercial warranty unless Zolana Surfaces gives written project-specific approval before installation.

7. EXCLUSIONS - CONDITIONS NOT COVERED

This limited warranty does not cover damage, appearance change, failure, or expense caused in whole or in part by any of the following, except where nonwaivable law requires otherwise:

Use, impact, and surface damage

- Scratches, scuffs, gouges, cuts, chips, dents, punctures, burns, impact marks, dropped objects, pet-claw damage, or concentrated point loads.
- Damage from appliances, furniture, dollies, carts, casters, rolling chairs, sports equipment, tools, construction traffic, or heavy objects.
- Failure to use suitable felt protectors, hard-surface chair mats, protective panels, entrance mats, and proper moving equipment.
- Abrasive grit, sand, stones, tracked-in debris, vacuum beater bars, hard-floor cleaning machines, or abrasive pads.

Heat, sunlight, environment, and casualty

- Fading, discoloration, thermal expansion, contraction, distortion, or joint stress caused by direct sunlight, excessive heat, localized heat, insufficient window protection, or rapid temperature change.
- Damage caused by temperature or humidity outside the ranges stated in the product instructions or by failure to operate climate control before, during, or after installation.
- Fire, smoke, earthquake, flood, storm, infestation, vandalism, building movement, natural disaster, or other casualty event commonly addressed by property insurance.

Maintenance and chemical exposure

- Steam cleaners, wax, polish, oil soap, abrasive products, harsh solvents, strong acids or alkalis, incompatible disinfectants, bleach misuse, or unapproved maintenance products.
- Staining, etching, softening, discoloration, plasticizer migration, or chemical reaction involving rubber-backed mats, tapes, adhesives, topical coatings, paint, construction materials, or household chemicals.
- Failure to clean spills, pet accidents, soil, dirt, or contaminants promptly and according to care instructions.
- Sanding, refinishing, recoating, buffing with abrasive equipment, or applying a non-factory finish.

Subfloor, building, and installation issues

- Improper installation, insufficient expansion, missing transitions, excessive spans, pinching, bridging, end gapping, joint damage, or locking joints not fully engaged.
- Substrate unevenness, movement, vibration, structural deflection, settlement, cracked slabs, unsuitable patching, incompatible underlayment, or failure of another manufacturer's product.
- Squeaking, popping, hollow sounds, movement, telegraphing, or joint stress caused by the substrate, building, installation method, or environmental conditions.
- Damage that becomes more extensive because installation or use continued after an apparent problem should reasonably have caused work to stop.
- Improper moisture testing, missing vapor protection, hydrostatic pressure, excessive alkalinity, or moisture migration from the building or site.

Business interruption and other indirect loss

Except where applicable law does not permit exclusion, this warranty does not cover lost sales, lost rent, loss of use, delay, inconvenience, temporary lodging, moving or storage expense, business interruption, project-management cost, or damage to property other than the covered flooring material itself.

8. APPEARANCE, SAMPLES, AND PRODUCT VARIATION

Flooring is manufactured in production lots and may intentionally vary in color, pattern, embossing, texture, character, and plank appearance. Samples, websites, printed materials, room scenes, display boards, photographs, renderings, and previously installed flooring are visual guides only.

- Exact matches between a sample and delivered flooring are not guaranteed.
- Plank-to-plank and lot-to-lot variation is normal and is not a manufacturing defect.
- Natural and artificial lighting can materially change how color, grain, gloss, and texture appear.
- Replacement flooring may differ from the original because of aging, UV exposure, raw-material changes, production changes, or discontinuation.
- Gloss reduction and ordinary change in sheen are not finish wear-through.

Waste allowance and installed material

Order sufficient extra material for cutting, selection, future repairs, and ordinary jobsite waste. Visible concerns that can reasonably be removed from use during normal plank selection should be culled before installation. Material installed despite a visible defect, incorrect shade, or known condition is considered accepted for that visible condition to the extent permitted by law.

Clearance, seconds, remnants, and discontinued goods

Unless the invoice expressly states otherwise, products sold as clearance, seconds, odd lots, remnants, liquidation goods, closeouts, or “as-is/with-all-faults” merchandise are excluded from this limited warranty to the extent permitted by applicable law. Any legally required “as-is” disclosure must be made separately at or before the sale.

9. STORAGE, ACCLIMATION, AND JOBSITE CONDITIONS

- Store unopened cartons flat, indoors, above the floor, and away from moisture, direct sunlight, heaters, exterior walls, and temperature extremes.
- Keep the installation area enclosed and climate controlled. Heating and cooling systems should be operating before, during, and after installation as required by the product instructions.
- Follow product-specific acclimation instructions. When acclimation is required, maintain cartons and the room under the specified service conditions for the required period.
- Protect installed flooring from construction dust, drywall compound, paint, adhesives, equipment, rolling loads, sharp objects, and trade traffic using breathable protective material suitable for resilient flooring.
- Do not use tape directly on the flooring surface unless both the tape manufacturer and Zolana Surfaces identify the tape as compatible.
- Keep wet trades, slab moisture, and exterior openings under control before flooring installation.

Jobsite records

For claims involving moisture, movement, temperature, humidity, or installation conditions, Zolana Surfaces may reasonably request contemporaneous jobsite records such as moisture test results, pH or alkalinity tests, room temperature and relative-humidity readings, substrate flatness measurements, photographs, and installer notes. Failure to retain records does not automatically void a claim, but a claim may be denied when missing evidence prevents a reasonable determination of cause.

10. CARE AND PROTECTION REQUIREMENTS

- Sweep, dust-mop, or vacuum using a hard-floor setting without a rotating beater bar.
- Damp-mop with a pH-neutral cleaner intended for resilient flooring. Do not flood or saturate the floor.
- Do not use steam mops or steam-cleaning equipment.
- Avoid wax, polish, oil soap, abrasive powders, acidic cleaners, strong solvents, or unapproved topical coatings.
- Use non-staining walk-off mats at exterior doors and clean beneath them regularly. Avoid non-breathable or chemically reactive rug backings.
- Use clean felt pads under furniture and replace worn pads promptly. Use hard-surface chair mats under rolling chairs.
- When moving heavy objects, lift them or use suitable protective panels and moving equipment. Do not slide heavy furniture or appliances directly on the floor.
- Control direct sunlight with shades, drapes, tinting, or other window treatments where necessary to reduce excessive localized heat.
- Clean spills and pet accidents promptly. Do not allow liquid to remain at edges, transitions, walls, cabinets, or penetrations.
- Maintain indoor temperature and humidity within the ranges stated in current Zolana product instructions.

Minor repairs and replacement planks

Do not sand, refinish, or aggressively abrade SPC flooring. Cosmetic touch-up products may alter appearance and are not guaranteed by Zolana Surfaces. Deep scratches, gouges, damaged locking joints, or isolated plank damage may require plank replacement. Contact the authorized dealer before corrective work if a warranty claim may be involved.

11. HOW TO SUBMIT A WARRANTY CLAIM

Notify the authorized Zolana Surfaces dealer that sold the flooring as soon as a potential covered condition is discovered and before removing, repairing, or replacing the questioned flooring. Claims should be submitted promptly and preferably within 30 days after discovery. A delay will not forfeit rights when applicable law provides otherwise, but Zolana Surfaces may deny damage that materially worsened because reasonable notice, preservation, or mitigation did not occur.

Required documentation

- Original dated receipt or invoice identifying purchaser, product, quantity, and seller.
- Product name, color, lot or production information, and photographs of carton or end labels when available.
- Installation date, installer information, room use, substrate type, underlayment, and installation method.
- Clear overall and close-up photographs, plus a written description of when and how the condition appeared.
- Moisture, pH/alkalinity, relative humidity, flatness, temperature, or other relevant jobsite records when reasonably related to the condition.
- Reasonable access to the site and, when requested, permission to remove or obtain a representative sample for evaluation.
- Any retained attic stock or unused material reasonably available for comparison.

Preservation, inspection, and mitigation

- Do not dispose of questioned material, remove the entire floor, or begin non-emergency corrective work before the claim is evaluated.

- If immediate work is reasonably necessary to prevent further property damage, document the condition thoroughly first and retain representative samples whenever reasonably possible.
- The claimant must take reasonable steps to prevent avoidable additional damage after discovering a problem.
- Inspection, photography, sampling, testing, or discussion of a claim does not constitute an admission of coverage or liability.
- An independent inspector is a fact finder only and cannot authorize settlement, replacement, labor, or other payment on behalf of Zolana Surfaces.

How to start a claim if the dealer is unavailable

If the original dealer is no longer available, or if applicable law permits or requires direct notice, contact Zolana Surfaces at www.zolanasurfaces.com, by office phone at 907-330-7330, or by mail to: Zolana Surfaces Warranty Department, 821 N St, Ste 102, Anchorage, AK 99501. Include the documentation listed above.

Voluntary second-level review

If a claim is denied or disputed, the claimant may request a written second-level review by Zolana Surfaces and submit additional evidence. This internal review is voluntary and is not intended to waive, shorten, or condition any nonwaivable legal right.

12. AVAILABLE REMEDY

If Zolana Surfaces confirms a covered defect, Zolana Surfaces may, at its option and subject to applicable law, provide replacement flooring material, authorize repair of the affected flooring material, or issue a material credit calculated under the prorated schedule below. The remedy applies only to the verified affected area and is subject to the following limitations:

- Material benefit is limited to verified defective flooring. Unaffected areas, adjoining rooms, attic stock, overage, future waste, and cosmetic preference are not automatically included.
- Unless nonwaivable law requires otherwise or Zolana Surfaces separately approves it in writing, labor for original installation, removal, disposal, furniture or appliance moving, subfloor preparation, or installation of replacement flooring is not included.
- Moldings, trim, accessories, underlayment, adhesives, substrate work, cabinets, countertops, built-ins, appliances, walls, paint, baseboards, relocation, lodging, storage, lost income, delay, and similar costs are excluded to the extent permitted by law.
- Replacement flooring may not exactly match the original product. If the original is unavailable, Zolana Surfaces may offer a reasonably comparable product or a material credit.
- Any replacement or repaired flooring is covered for the remainder of the original applicable warranty term unless applicable law requires a different result.
- No dealer, salesperson, installer, inspector, or other third party may authorize a remedy or bind Zolana Surfaces without written authorization.

Prorated material coverage

Years after original retail purchase	Maximum material credit
0-2	100%
3-10	70%
11-20	40%
21-30	20%
31-40	20%
41-50	10%

Light-commercial coverage ends after year 10. The percentages above are maximum material benefits, not automatic cash refunds. Unless applicable law requires otherwise, Zolana Surfaces may satisfy an approved claim through replacement material, repair authorization, or dealer/manufacturer credit.

How prorated credit is calculated

The maximum material credit is calculated from the net original invoiced price actually paid for the verified defective flooring material, multiplied by the verified defective quantity and the applicable percentage above. Sales tax, freight, delivery, labor, accessories, installation supplies, financing charges, rebates, promotional items, unrelated material, and other project costs are excluded unless applicable law requires otherwise.

If the original purchase price cannot be reliably established, Zolana Surfaces may use reasonable purchase records or comparable dealer records to determine the material basis, subject to applicable law. A claim may never receive more than the material benefit allowed for the verified covered quantity under the applicable warranty period, except where nonwaivable law requires a different remedy.

No double recovery

To the extent permitted by law, the same verified loss may not be recovered more than once under this warranty, another Zolana credit, dealer allowance, insurance payment, settlement, or other reimbursement. This provision does not reduce rights that cannot legally be waived.

13. WARRANTY LIMITATIONS AND LEGAL RIGHTS

This document is the limited written warranty offered by Zolana Surfaces for qualifying products. It is intended to state clearly what is covered, what is excluded, how a claim is evaluated, and what remedy is available. It does not eliminate or restrict any right that applicable law does not permit a warrantor to waive.

Implied warranties

Nothing in this limited warranty disclaims an implied warranty when disclaimer is prohibited by applicable law. Where applicable law permits a limitation on the duration of an implied warranty, that implied warranty is limited only to the duration legally permitted and not longer than the applicable express warranty period.

Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Incidental and consequential damages

To the fullest extent permitted by applicable law, Zolana Surfaces is not responsible under this limited warranty for incidental, consequential, special, exemplary, or indirect loss, including loss of use, delay, inconvenience, business interruption, lost income, lodging, storage, or damage to property other than the covered flooring material.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

State-law rights

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

NO WAIVER OF NON-WAIVABLE RIGHTS

Nothing in this warranty eliminates rights or remedies that cannot legally be waived. If a provision is held unenforceable, the remaining provisions continue to apply to the fullest extent permitted by law. Where this warranty conflicts with a mandatory federal, state, or local consumer-warranty requirement, the mandatory requirement controls.

Warranty version and later revisions

Unless applicable law requires otherwise, the warranty terms in effect on the original retail purchase date govern the qualifying purchase. A later website revision does not retroactively reduce or enlarge an earlier purchaser's contractual coverage.

14. IMPORTANT PRODUCT AND INSTALLATION REMINDER

- Read the current installation, moisture, radiant-heat, care, and maintenance instructions before opening cartons or beginning work.
- Confirm product name, color, quantity, lot consistency, and site suitability before installation.
- Inspect every plank in adequate lighting. Set aside questionable material and contact the dealer before installing it.
- Document substrate flatness, moisture, alkalinity/pH when applicable, indoor temperature, and relative humidity.
- Maintain required expansion space and room transitions; do not pin or restrict a floating floor.
- Protect the completed floor from direct heat, excessive sunlight, construction traffic, abrasive debris, rolling loads, and incompatible chemicals.
- Retain the invoice, carton/end labels, installation records, and a reasonable amount of attic stock or extra planks for future reference when practical.
- Do not assume that a marketing description changes these written warranty terms. Product suitability for a specific project should be confirmed before purchase and installation.

WARRANTY CONTACT

Begin warranty requests through the authorized Zolana Surfaces dealer that sold the product whenever practical. If the dealer is unavailable, use the contact information below.

Zolana Surfaces Warranty Department
821 N St, Ste 102
Anchorage, AK 99501
Office: 907-330-7330
Website: www.zolanasurfaces.com

DOCUMENT CONTROL

Document title: Zolana Surfaces Waterproof ELITECORE™ SPC Vinyl Limited Warranty. Effective date: August 13, 2026. This document is intended as an original Zolana Surfaces warranty and should be used together with the product-specific installation and care instructions in effect for the qualifying product.

ZOLANA SURFACES

QUALITY FIRST. TIMELESS DESIGN.